

How Providers Can Join PASSEs

The Department of Human Services is shifting management and payment services from being an internal process to an external group of providers. These new groups are being called PASSEs.

What is a PASSE?

- The Provider-Led Arkansas Shared Savings Entity (PASSE) is a new model of organized care created by Act 775. Providers have entered into new partnerships with each other and an experienced organization that will perform the administrative functions similar to insurance companies such as claims processing, member enrollment, and grievances and appeals.
- Providers will retain majority ownership (at least 51%) of each PASSE. Under Act 775, the governing body of each PASSE must include several types of providers licensed to practice in Arkansas including a Developmentally Disabled Specialty Provider, a Behavioral Health Specialty Provider, a hospital, a physician and a pharmacist.
- The PASSE is the entity that will be regulated by the Arkansas Insurance Department (AID) as a risk-based provider organization. It will also be accountable to the Department of Human Services (DHS) under federal rules that provide protections for Medicaid beneficiaries. Beginning Jan. 1, 2019, it will pay for all services provided to its members and perform other administrative functions, very similar to an insurance company.
- Rates are being set now using previous claims data. Payments will still be billed to Medicaid as fee for service until 2019. Then you must follow each PASSE's billing practices.

What you need to do

Individuals and families will be greatly impacted with this upcoming change. In order to ensure that your current patients have access to their current providers, they need all providers to enroll as members in *each* Arkansas PASSE. This will allow families to choose based on service of the PASSE rather than by which one has the individual providers. This is extremely important to the families and individuals you serve. You can help by signing up NOW for each PASSE. If you work within a large medical community, share this with your employer so that they can sign up all providers within your medical system.

Your patients do not want to lose you as their healthcare provider!

Some PASSEs may pay out-of-network costs. Some may set up single agreements if you have very few clients using that PASSE. These decisions are up to the PASSEs individually.

Your patients will appreciate you taking the action of joining all the PASSE systems to ensure that they continue to have access to the best care possible. Contact information for each PASSE is below. For more information on PASSE in general please visit <https://medicaidsaveslives.com/tag/passe/>

PASSE contact information

Enroll to be a provider in each PASSE using this contact information.

ARKANSAS TOTAL CARE

- AR Health and Wellness Health Plan
- <https://www.arkansastotalcare.com>
- John Ryan
- jryan@centene.com
- P.O. Box 25010 | Little Rock, AR 72221
- 1-866-282-6280

EMPOWER

- Beacon Health Options Inc.
- <http://www.getempowerhealth.com>
- Nicole May
- Nicole.May@beaconhealthoptions.com
- 1401 West Capitol Avenue, Suite 330 | Little Rock, AR 72201
- 1-866-261-1286

SUMMIT (ARKANSAS PROVIDER COALITION)

- Amerigroup Partnership Plan LLC
- <http://www.summitcommunitycare.com>
- Jason Miller
- Jason.miller@summitcommunitycare.com
- 425 W. Capitol Ave. Suite 233 | Little Rock, AR 72203
- 1-844-405-4295

FOREVERCARE

- Gateway Healthplan
- <http://www.forevercare.com>
- Michael McCabe
- mmccabe@forevercarehealthplan.com
- 400 West Capitol Avenue, Suite 1700 | Little Rock, AR 72201
- 1-855-544-8744